

ABOUT GMAT SCORES

- They're valid for five years.
- Send your scores to up to five programs—at no extra cost—when you send them at the time of your test. Go ahead. Take full advantage of us and send to five. If you wait until later, it will cost you.
- Unofficial score reports are available (verbal, quant and total scores) immediately after the test.
- Official score reports are available online within 20 days to you and the programs you selected.

Keep scores or cancel them?

No peeking. You have to decide without seeing your scores. And you can't pick and choose. You either keep or cancel all of them.

- **If you cancel**—you won't get to see them and the cancellation will be noted on future score reports, but the scores won't appear.
- **If you keep**—you'll get an unofficial score report at the test center that will include an authentication code you can use to get your official report online.

Frequently Asked Questions

Identity and Citizenship

Q: What if I am a citizen of one country and testing in another?

A: Most countries require that you show a valid, unexpired passport book at the test center. If you don't have one, make sure you contact GMAT Candidate Services in your region before test day.

Q: What if my name has changed between the time I registered and the test appointment?

A: Easy. Just request a name change by contacting GMAT Candidate Services in your region.

Late Arrivals and Break Times

Q: What if I arrive late to my test appointment?

A: No worries if you're a little behind schedule—up to 15 minutes late. In the event of a later arrival, you'll have to reschedule your appointment and forfeit your test fee.

Q: Is it possible to get extra break time?

A: Absolutely. Just plan well, because those extra minutes are subtracted from the time given to complete the next section of the exam.

Q: What if I need an unscheduled break?

A: If an unexpected need arises, raise your hand and let the administrator know you need to leave the testing room. Your workstation will be set to break mode. However, the exam time will keep running during your unscheduled break.

Mobile Phones and Other Personal Items

Q: What if I need a mobile phone at the test center?

A: If there's an emergency, the best plan is to ask the test administrator if you may use the center's phone at break times. Phones aren't allowed in the testing room, and you're not permitted to use your phone or other personal electronic devices during breaks.

Q: Can I take anything from my storage locker during breaks?

A: Yes, snacks and necessary items only, such as medication.

Rescheduling Tests

Q: What if I need to reschedule my exam?

A: Visit mba.com or call GMAT Candidate Services. Some service and rescheduling fees apply, but if you reschedule at least seven days before your original test date, you won't forfeit the entire test fee.

Q: How far out can I reschedule?

A: Your new appointment must be within six months of your original appointment. Any fees are subject to local laws and policies.

Score Reports

Q: If I've taken the GMAT exam more than once, will the score report contain all of my scores?

A: It will contain scores for all the GMAT exams you've taken in the past five years. However, selected scores won't show up if you cancel them, in which case the report will note the cancellation; if GMAC cancels them, in which case the report will explain why.

Q: How do I order additional score reports and how long do they take?

A: They take seven days, and you can order them for a fee by credit card at mba.com or by faxing a request. You can download the form on mba.com or call GMAT Candidate Services in your region to request a form, which can also be mailed with a check or money order.

GMAT[®] Bulletin

QUICK GUIDE

Download the complete Bulletin at
mba.com/gmathandbook

GMAC[®] GMAT[®]

GMAC[®] GMAT[®]

10 Easy Steps to Registering and Taking the GMAT Exam

REGISTER

1. **Go to mba.com to create an account.** It's free, and you can sign up to have schools contact you through the GMASS® student search service.
2. **Read the *GMAT Information Bulletin*.** This quick guide puts the basics at your fingertips, but it's no substitute for the real thing. The *Bulletin* tells you absolutely everything you need to understand and agree to before taking the GMAT® exam. It's a must read. Download a copy at mba.com/gmathandbook.
3. **Determine if you need test accommodations** for a disability. If you do, make sure to apply well in advance of your intended test date. We typically need about four weeks to review your application-and may possibly require more time if we request additional information. Then you will need time to find a test date. You must receive a decision before you schedule your exam.
4. **Select a test center.** It's easy to find one. There are more than 560 test centers in more than 111 countries. Locate those nearest to you at mba.com/testcenterlist.
5. **Schedule your exam in one of four ways.** And remember to schedule early—a month or more before your application deadlines.

ONLINE: Set your appointment at mba.com and use a credit card to pay for the GMAT exam, and any tax your country may charge.

PHONE: Contact GMAT Candidate Services in your region (the numbers are listed at the right) and pay with a credit card. An additional US\$10 handling fee may apply to phone transactions.

FAX OR MAIL: You may download appointment scheduling forms at mba.com, or get a form from GMAT Candidate Services in your region. Please include a credit card number with your fax or send a cashier's check, money order, personal check or credit card number if you mail.

6. **Think about where you'll send your five free GMAT scores** on test day. Explore the possibilities at mba.com/gmatprograms.

PREP

7. **Download free GMATPrep® software** at mba.com/gmatprep. It has two full-length, computer-adaptive tests featuring actual retired GMAT questions to help you study and get familiar with the test format.
8. **Review GMAT study tips** from students just like you on "Prepare for the GMAT" page at mba.com.

9. **Check out the full menu** of official GMAT study tools and products at mba.com/store.

STUDY

10. **Consult the *GMAT Information Bulletin* one last time** to get fully prepped for what to expect at the test center.

QuickTip: There's no need to take scratch paper with you. You'll get five erasable note boards and a marker to use during the test.

Download the *Bulletin* at mba.com/gmathandbook to get the list of what to take to the test center—and what you should leave at home.

On Test Day

To-Do List

1. Check in at least 30 minutes before your appointment time.
2. Present your ID and have your digital fingerprint and palm vein pattern taken.
3. Sign and check-off on GMAT Examination Testing Rules, Non-Disclosure and other agreements.
4. Select up to five programs to receive your scores—before the test.
5. Decide whether to keep or cancel your scores—after the test.

Leave Behind List

1. Study materials.
2. Scratch paper.
3. Writing utensils and other unneeded personal items.
4. Mobile phones and all other electronic devices.

About IDs

You'll need a government-issued ID that is:

- Valid (not expired)
- Original (no photocopies)
- Legible

The ID must include:

- A recent, recognizable photo
- Your name in the Roman alphabet
- Your name—exactly the way you spelled it when you registered
- Your signature
- Your date of birth you provided when you registered

Some acceptable IDs:

- Driver's license
- Military ID
- Permanent resident green card
- Passport

Get important details about IDs. Find the *GMAT Information Bulletin* online at mba.com/gmathandbook.

PEARSON CUSTOMER CARE CENTERS GMAT Candidate Services:

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TOLL-FREE: **1-800-717-GMAT (4628)** (in US & Canada only)
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9 am to 6 pm Australian Eastern Standard Time

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